



Victoria Park Campground is nestled in the beautiful Victoria Park located along Plum Creek and the Souris River. Victoria Park provides a great family campground, walking trails, boat launch, playgrounds, picnic areas, and outdoor swimming pool with water slides. A large open area "The Bowl" is a welcoming spot for a family game of soccer, throw a Frisbee, or just about any non-motorized recreation activity. Ask our friendly staff at the office for information on use of the areas.

The Victoria Park Volunteer Operating Board and the Municipality of Souris-Glenwood continue to upgrade the facilities for our community and guests. We are family orientated park and our rules are put in place to make sure you, our guests have a fun and relaxing stay. Please review our rules and help make everyone's stay a rewarding and enjoying experience.

## **Please check in at the office for site numbers before proceeding to your site**

**Check in time: 3:00 pm**

**Check out time: 1:00 pm**

### **Reservations**

All reservations require a deposit or credit card at time of reservation.

Long weekends must be booked for at least 3 nights in a row.

Group bookings require a deposit of ½ the amount of the total sites booked. This would be 6 or more sites, and if not cancelled within a month of reservation date, the deposit will be kept.

When booking a site, disclosure of the site number will not be given. You may request a site but there is no guarantee of that site, due to the different sizes of the sites juggling needs to occur to accommodate different sizes of campers.

### **Payment**

All reservations require a deposit or credit card at time of reservation.

Full payment is required at check in.

By creating a reservation or renting a site, the customer agrees to abide by all applicable rules and regulations.

The customer also agrees to be bound by the cancellation policies in effect.

Please contact the campground office if you wish to request a late check out. Late check out may be granted if scheduling permits. Unauthorized late checkout will result in a minimum \$35. Administration charge. Campers must report to the office on leaving to check out.

Upon, checkout, property is to be left in the same state in which it was found. All trash must be disposed of in receptacles and fires extinguished. We reserve the right to charge a cleanup fee.

### **Changes**

Changes to reservations regarding dates and location may be allowed depending on availability.

### **Campsite availability**

Non-reserved campsites are available on a first come, first served basis. Directly following registration, the camping unit specified on the permit must be located on the campsite. (camping unit means any tent, tent trailer, camper truck, camper trailer, fifth wheel trailer or motor home) Tents must be set up.



## **Quiet time**

Please observe the campground quiet time between 11:00 pm and 8:00 am. Use of loud equipment during this time is prohibited. If noise persists after one warning, eviction may occur.

## **Late Arrivals**

We understand that there are times when your arrival is delayed, so we will hold your site until 11:00am the next day before cancellation. If you cannot arrive by 11:00 am, you must call the park to see if a later in the day check in can be accommodated. Sites will not be held as a late arrival for longer than one night and will be cancelled as a “no-show” with all fees forfeited. Fees will apply for each night your reservation is held.

## **Cancellation Policy**

You can cancel your reservation and collect a full refund if you cancel 4 or more days before your arrival date. If your cancellation occurs 3 days or less before your arrival date, your fees will be refunded except for the first night's camping fee. Remember, if you don't cancel your reservation or do not show up, all fees are forfeited.

**No refunds will be given for undesirable weather.**

Requests for refunds for leaving your stay will be considered for medical reasons and must be in writing to the Victoria Park Board.

## **Temporary removal of camping unit**

Unless prior arrangements have been made with the Park attendant, a campsite will be considered vacant if the camping unit is removed from the site. If you made arrangements and vacated your spot, the Park may rent out the spot if necessary.

Under no circumstances is a camper allowed to “sub let” their site.

Permit holders operating camper-trucks and motor homes may temporarily vacate the campsite if the license number of the unit is recorded on the permit, and the campground is advised of the temporary departure.

## **Campsites**

Each campsite is designed for one camping unit. A camping unit would be defined as a tent, tent-trailer, travel trailer, truck-camper, motor home or fifth wheel. If space allows, an additional tent and dining tent may also be used.

Keep campsite in a clean and sanitary condition at all times.

Campfires are prohibited except in designated fire pots.

Campfires must be controlled and extinguished when the site is unoccupied.

Fire pits and picnic tables are not to be removed from their sites.

Disposal of all waste water must be done in the trailer dump station or sewer connection if sight has one.

Dumping of waste water on the campsite or surrounding area is strictly prohibited.

Dispose of garbage in the refuse containers to avoid problem wildlife and leave site free of litter and clean for the next camper.

Only one electric outlet to be used per campsite. 50 amp, 30 amp or 110v outlet, not a combination.

Maintenance crew will not be responsible for picking up and moving objects on your site such as bikes or flower pots to mow around.

No nails or screws to attach objects to trees.

## **Pets**

All pets must be supervised, properly restrained and under control at all times.

Pet owners are responsible for cleaning up after their pets.

Pets are not allowed in washrooms.

Excessive barking will not be tolerated.

No more than two (2) animals per campsite will be allowed.

## **General**

Wood is available for purchase at the campground office and is your responsibility to get to your site.

Visitors to a site are the responsibility of the registered guest.

Unoccupied sites and roadways are not to be used for parking. Unauthorized parking may result in vehicles being towed at the owners expense.

Vandalism will not be tolerated. Offenders will be prosecuted.

Any tampering with the parks infrastructure of any type will result in immediate eviction and may also involve prosecution.

Campsite modifications and any additional structures including, but not limited to decks, sheds, flower beds must be submitted in writing to the Parks Board for consideration of approval prior to construction or moving in of structures.

Belligerent or threatening acts towards guests, staff or parks board members will not be tolerated and may result in eviction with no refunds.

Speed limit in the campground is 10 KPH.

Children regularly play in our campground. Please use caution when driving your vehicle or moving your camping unit.

You are responsible for the observance of the bylaws personally and by your immediate family, members, guest, visitors or other persons attending the registered to you in the campground.

Failure to observe or comply with the campground regulations or to pay rent due date(s) may result in eviction.

**We reserve the right to refuse service.**

The Park is not responsible for any loss to fire, accident, theft, act of nature or any act beyond their control.